



DCBB302

Reg. No.

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III Semester B.B.A. Degree Examination, April - 2023

**BUSINESS ADMINISTRATION**

**Organisational Behaviour**

**(NEP Scheme)**

**Paper : 3.2**

**Time : 2½ Hours**

**Maximum Marks : 60**

**Instructions to Candidates:**

All the answers to be written in English only.

**Section - A**

Answer any five of the following questions. Each question carries 2 marks. (5×2=10)

1. a. What is organisational behaviour?
- b. Give the meaning of perception.
- c. What is conflict management?
- d. Define the term organisational change.
- e. Mention any two characteristics of organisational development.
- f. Give the meaning of Diagnosing.
- g. What is process consultation?

**Section - B**

Answer any four of the following questions. Each question carries 5 marks. (4×5=20)

2. Write a note on characteristics of organisational behaviour.
3. What is group? Explain the theories of group formation.
4. Explain the various types of organisational change.
5. Discuss various steps in the diagnostic cycle.
6. Briefly explain the process of organisational development intervention techniques.

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**Section - C**

Answer any **two** of the following questions. Each question carries 12 marks.

(2×12=24)

7. Write a explanatory note on personal factors which constitute the foundation of organisational behaviour.
8. Explain the factors influencing team cohesiveness.
9. What do you mean by organisational development interventions? Discuss its importance and types.

**Section - D**

Answer any **one** of the following questions. Each question carries 6 marks.

(1×6=6)

10. List out any six sources of conflict in organisations.
  11. Draw blake and mounon managerial Grid.
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